



**LINTHWAITE HOUSE**  
LAKE DISTRICT · UNITED KINGDOM  
LEE U C O L L E C T I O N

#### **Linthwaite House Terms and Conditions**

- No more than two adults per room/suite. Children are allowed in dedicated child friendly rooms.
- Check-in time is 15:00 and check-out time is 11:00.
- Reservations are subject to terms and conditions at the time of making the booking and upon check-in.

#### **Rates and Service Charge**

- Rates are quoted in British Pounds. Room rates are per room per night, including bed, breakfast, and VAT.
- A discretionary 10% service charge will be added to all food and beverage offerings (excluding breakfast).

#### **Above Rates Exclude**

- International phone calls
- Dry-cleaning, laundry and pressing service.
- Transport
- Any additional food & beverage items and gratuities

#### **Accommodation Cancellation Policy**

- All reservations must be confirmed by credit or debit card.
- Full payment for the reservation will be debited from the card number provided 7 days prior to arrival.
- Failure to provide full payment 7 days prior to arrival, will result in the cancellation of the room.
- Rooms can be cancelled free of charge until 12noon, 7 days prior to arrival. If rooms are cancelled within 7 days of arrival, full cancellation will apply.
- Different cancellation terms will apply for festive bookings, group reservations (more than 5 rooms) and advance purchase reservations.
- We always recommend that guests take out travel insurance.

#### **Dining at Linthwaite House**

- Henrock, our signature restaurant, serves meals from 18:00 – 21:30
- The Bar and Conservatory serves all-day dining (light bites) from 12:00 – 21:30
- Afternoon tea is served from 13:00 – 17:00 (Sunday from 15:00)
- A traditional Sunday Lunch is served from 12:00 – 15:00 in Henrock every Sunday.
- Dinner inclusive packages include a three-course meal. Some dishes have a supplementary charge.

#### **Cancellation for Dining at Linthwaite House**

- Your table is guaranteed with the card that you used to secure the table reservation.
- Please inform us 72 hours before your reservation should you wish to cancel or change the number of guests within your party.
- Cancellation charges are as follow:
  - £35 per person Sunday lunch
  - £55 per person for dinner
  - £28 per person for afternoon tea
- The relevant charge will be debited from your credit/debit card for cancellations or changes within 48 hours.

#### **Child Policy**

- Children are welcome and a cot can be made available in some of our rooms. (Please speak to the hotel directly to organise this).
- Children 8 years and younger can be accommodated at no extra cost on a sofa bed in selected rooms; a maximum of two children are permitted per room.
- Children aged 9 - 16 sharing a room with two adults will be charged £35 per person per night (maximum one child per room, accommodated on a sofa bed).

#### **Dog Policy**

- Dogs are welcome in our dedicated dog friendly rooms. (Please speak to the hotel directly to organise this).
- Dogs are not allowed in the hotel, bar, lounges or Henrock – however they are more than welcome on the terrace and in the grounds and gardens.
- Maximum of one medium sized or two small dogs per room. Regrettably, we cannot cater for larger breeds of dogs.
- A dog surcharge applies. Please enquire directly with hotel at time of booking.

#### **Gift Voucher Policy**

- Gift vouchers are valid for 12 months on the original purchase date.
- Reservations must be made in advance via telephone or email and are subject to availability.
- At time of booking, vouchers must be specified as the method of payment by quoting the voucher reference number.
- The corresponding voucher must then be presented on arrival at the hotel.
- Gift vouchers are non-refundable, not transferable and cannot be exchanged, either fully or in part, for cash of any amount.

#### **THE UNSTUFFY HOTEL CO. LTD**

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