



LINTHWAITE HOUSE
LAKE DISTRICT · UNITED KINGDOM
LEE U COLLECTION

Linthwaite House Terms and Conditions

- No more than two adults per room/suite. Children are allowed in dedicated child friendly rooms.
- Check-in time is 15:00 and check-out time is 11:00.
- Reservations are subject to terms and conditions at the time of making the booking and upon check-in.

Rates and Service Charge

- Rates are quoted in British Pounds. Room rates are per room per night, including bed, breakfast, and VAT.
- A discretionary 10% service charge will be added to all food and beverage offerings (excluding breakfast).

Above Rates Exclude

- International phone calls
- Dry-cleaning, laundry and pressing service.
- Transport
- Any additional food & beverage items and gratuities

Accommodation Cancellation Policy

- All reservations must be confirmed by credit or debit card.
- Full payment for the reservation will be debited from the card number provided 7 days prior to arrival.
- Failure to provide full payment 7 days prior to arrival, will result in the cancellation of the room.
- Rooms can be cancelled free of charge until 12noon, 7 days prior to arrival. If rooms are cancelled within 7 days of arrival, full cancellation will apply.
- Different cancellation terms will apply for festive bookings, group reservations (more than 5 rooms) and advance purchase reservations.
- We always recommend that guests take out travel insurance.

Dining at Linthwaite House

- Henrock, our signature restaurant, serves meals from 18:00 – 21:00
- The Bar and Conservatory serves all-day dining from 12:00 – 21:00, except for Saturday and Sunday when the menu is available from 15h00
- Afternoon tea is served from 15:00 – 17:00
- Lunch is served on Saturday and Sunday from 12:00 – 15:00 in Henrock
- Dinner inclusive packages include a three-course meal. Some dishes have a supplementary charge.

Cancellation for Dining at Linthwaite House

- Your table is guaranteed with the card that you used to secure the table reservation.
- Please inform us 72 hours before your reservation should you wish to cancel or change the number of guests within your party.
- Cancellation charges are as follow:
- £35 per person Sunday lunch
- £55 per person for dinner
- £28 per person for afternoon tea
- The relevant charge will be debited from your credit/debit card for cancellations or changes within 48 hours.
- We strongly urge you to prebook all dining options in order to avoid disappointment

Child Policy

- Infants are welcome and a cot can be made available in some of our rooms. (Please speak to the hotel directly to organise this).
- Children up to 8 years and younger can be accommodated at no extra cost on a sofa bed in selected rooms; a maximum of two children up to 8 years are permitted per room, sharing a sofa bed.
- Children aged 9 - 16 sharing a room with two adults will be charged £35 per child per night. Maximum one child per room, accommodated on a sofa bed. Select Fell Suites can accommodate a second child on a sofa bed. Kindly enquire with Reservations at time of booking.

Dog Policy

- Dogs are welcome in our dedicated dog friendly rooms. (Please speak to the hotel directly to organise this).
- Dogs are not allowed in the hotel, bar, lounges or Henrock – however they are more than welcome on the terrace and in the grounds and gardens.
- Maximum of one medium sized or two small dogs per room. Regrettably, we cannot cater for larger breeds of dogs.
- A dog surcharge applies. Please enquire directly with hotel at time of booking.

Gift Voucher Policy

- Gift vouchers are valid for 12 months on the original purchase date.
- Reservations must be made in advance via telephone or email and are subject to availability.
- At time of booking, vouchers must be specified as the method of payment by quoting the voucher reference number.
- The corresponding voucher must then be presented on arrival at the hotel.
- Gift vouchers are non-refundable, not transferable and cannot be exchanged, either fully or in part, for cash of any amount.