



**LEEU COLLECTION SOUTH AFRICA  
For Leeu Estates, Leeu House, Le Quartier Français  
INTERIM PANDEMIC CONDITIONS**

**For Festive Season 20 December 2021 – 10 January 2022 stay dates,**

Full prepayment is due 60 days prior to arrival

Full penalties are due for cancellations made 59 days or less prior to arrival

**Standard terms & conditions as per the STO agreement apply for stay dates from 1 November 2021 onwards (excluding Festive Season 20 Dec 2021 – 10 Jan 2022 stay dates as per above).**

**Penalties will not be raised under the following circumstances,**

1. In the event of COVID-19 related **travel bans** or **border closures** in the guests' country of origin, transit country or destination. Where applicable, credit will be retained for a future booking to be used within 12 months of the original stay dates. The applicable rate will apply for new stay dates.
2. Where **international flights are cancelled**, and guests are unable to travel.

The above flexibility excludes cancellations received due to a "disinclination to travel", which will attract full penalties where due.

**Comprehensive travel insurance** is highly recommended including "Cancel for any Reason" cover.

Where penalties are due, cancellations and the accompanying circumstances will be reviewed on an ad hoc basis.

Updated: 17 November 2021